



FLORIDA A&M UNIVERSITY

SCHOOL OF ALLIED HEALTH SCIENCES

STUDENT COMPLIANT AND GRIEVANCE POLICY

PURPOSE

To assist the student in the resolution of a complaint or a grievance of a grade, academic decision/action, a non-academic issue or process. This process will be achieved or a solution obtained by providing the student with an opportunity for a fair and objective consideration and review of their issue

AUTHORITY

University Catalog: Student Consumer Rights and Responsibilities University Regulations: 2012 (Student Code of Conduct) University Regulations: 2.013 (Due Process, Other Rights and Responsibilities) SOAHS Division Student Handbooks

DEFINITION

A complaint or a grievance is defined as any request by a student for re-consideration or a disagreement of facts or judgement in the calculation of a grade, awarding of a grade or any academic decision affecting a grade or performance in a class or actions taken during a class or for any non-academic issue.

POLICY STATEMENT

All students at the undergraduate and the graduate level in the School of Allied Health Sciences (SOAHS) have the right to complain/grieve a grade, an academic decision/action, or any non-academic issue. Students must provide evidence of error, miscalculation, omission or other action negatively impacting the grade received or the student individually. Students are expected to follow established procedural guidelines.

NOTE: Specific application and procedures summary documents are available online or they can be obtained from the SOAHS Office of the Director of Student Affairs.